

VOID AN EMD

You can void an Electronic Miscellaneous Document (EMD) using the existing void entries.

- You may void only **one** EMD at a time
- Void is allowed only within the void reporting period
- Only the pseudo city code (PCC) which issued the EMD can void the EMD
- EMD coupon status **must** be OPEN

Void EMD from *T field

WV(*T item number)

WV8, then **reenter** to confirm void

WV8<
+REENT IF 0861820006025 IS TO BE VOIDED-0028+
WV8<

BSP Response:

EMD VOID MSG SENT IF WITHIN BSP APPROVED GUIDELINES

ARC Response:

EMD VOID MSG SENT

Void EMD from the Carrier EMD database display

Display EMD from *T field:

WEMD*<*T item number>

WEMD*4

Or

Display EMD from EMD number:

WEMD*T<EMD number>

WEMD*T0861820006025

Void entry: **WEMDV**

+REENT IF 0861820006025 IS TO BE VOIDED 0028+

Re-enter: **WEMDV**

BSP Response:

EMD VOID MSG SENT IF WITHIN BSP APPROVED GUIDELINES-0028

ARC Response

EMD VOID MSG SENT

SYSTEM UPDATES

Upon successful void of an EMD the system:

- updates the PNR with a MV item in the *T field

***T<**

TKT/TIME LIMIT

1.T-07MAY-ABC1*AKP

2.TE 0862845751955-NZ MATHE/P ABC1*AKP 0806/07MAY*I

3.TE 0862845751956-NZ MATHE/C ABC1*AKP 0806/07MAY*I

4.ME 0861820006021-NZ MATHE/P ABC1*AKP 0807/07MAY A

5.ME 0861820006022-NZ MATHE/P ABC1*AKP 0807/07MAY A

6.ME 0861820006023-NZ MATHE/C ABC1*AKP 0807/07MAY A

7.ME 0861820006024-NZ MATHE/C ABC1*AKP 0807/07MAY A

8.ME 0861820006025-NZ MATHE/C ABC1*AKP 0807/07MAY A

MV 0861820006025-NZ *VOID* ABC1*AKP 1034/07MAY A

MV 0861820006024-NZ *VOID* ABC1*AKP 1034/07MAY A

MV 0861820006023-NZ *VOID* ABC1*AKP 1034/07MAY A

MV 0861820006022-NZ *VOID* ABC1*AKP 1035/07MAY A

MV 0861820006021-NZ *VOID* ABC1*AKP 1035/07MAY A

- Removes the EMD number and coupon number from the *AE display and changes the status of the item back to confirmed, pending payment (HD)

```
*AE<
ANCILLARY SERVICES
1. SECOND CHECKED BAG 1.1 MATHESON/PETER MR
  STATUS - HD1/PAYMENT REQUIRED
  AMOUNT - 20.00NZD
  TOTAL - 20.00NZD
  FLIGHT - NZ0002V20MAYAKLLAX
  DOC/CF - CPN -
2. SECOND CHECKED BAG 1.2 MATHESON/CHASE MASTER
  STATUS - HD1/PAYMENT REQUIRED
  AMOUNT - 20.00NZD
  TOTAL - 20.00NZD
  FLIGHT - NZ0002V20MAYAKLLAX
  DOC/CF - CPN -
3. SECOND CHECKED BAG 1.1 MATHESON/PETER MR
  STATUS - HD1/PAYMENT REQUIRED
  AMOUNT - 20.00NZD
  TOTAL - 20.00NZD
  FLIGHT - NZ0001V28MAYLAXAKL
  DOC/CF - CPN - ‡
```

(partial display)

- Changes the EMD status to void in the **Sabre** system ticket database

```
WTDB*8<
SABRE ELECTRONIC MISCELLANEOUS DOCUMENT RECORD PNR:IGVJKH
EMD:0861820006025 ISSUED:07MAY2011AKL PCC:ABC1 IATA:12345678
NAME:MATHESON/CHASE MASTER FF:
NAME REF: TOUR ID:
FOP:CHECK
CPN A/L BRDOFF DATE QTY AIR EXTRA
1 NZ AKLLAX N/A 1 IN-FLIGHT ENTERTAINMENT
2 NZ LAXAKL N/A 1 IN-FLIGHT ENTERTAINMENT

BASE AMT NZD50.00 EMD TTL NZD50.00
EQUIV AMT NZD50.00

AKL NZ X/LAX NZ AKL 50.00 END
RFIC - G
ENDORSEMENTS/RESTRICTIONS -
EMD TYPE - ASSOCIATED
ASSOCIATED ELECTRONIC TICKET NUM: 0862845751956

CPN ASSOCIATION
ETKT CPN EMD CPN FEE CARRIER REFUND FOP SIMULT TKTG
1 1 NZ X
2 2 NZ X
```

- Changes the status in the **historical Sabre** system ticket database display and updates the ticketing history section of the display:

```
WTDB*8/H
SABRE ELECTRONIC MISCELLANEOUS DOCUMENT RECORD PNR:IGVJKH
EMD:0861820006025 ISSUED:07MAY2011AKL PCC:ABC1 IATA:12345678
NAME:MATHESON/CHASE MASTER FF:
NAME REF: TOUR ID:
FOP:CHECK
CPN A/L BRDOFF DATE QTY AIR EXTRA
1 NZ AKLLAX N/A 1 IN-FLIGHT ENTERTAINMENT
2 NZ LAXAKL N/A 1 IN-FLIGHT ENTERTAINMENT

BASE AMT NZD50.00 EMD TTL NZD50.00
EQUIV AMT NZD50.00

AKL NZ X/LAX NZ AKL 50.00 END
RFIC - G
ENDORSEMENTS/RESTRICTIONS -
EMD TYPE - ASSOCIATED
ASSOCIATED ELECTRONIC TICKET NUM: 0862845751956

CPN ASSOCIATION
ETKT CPN EMD CPN FEE CARRIER REFUND FOP SIMULT TKTG
1 1 NZ X
2 2 NZ X

TICKETING HISTORY
PCC:ABC1 SINE:AKP DUTY:* DATE:07MAY TIME:0807
REST: ID CODE:EMD ISSUE
INPUT MSG: W#EMD*AE1-6

PCC:ABC1 SINE:AKP DUTY:* DATE:07MAY TIME:1034
REST: ID CODE:STAT CHG
INPUT MSG: WV8
PREV STATUS:OPEN NEW STATUS:VOID
```

- Removes the voided EMD number(s) from the **associated ticket image** in the Sabre system ticket database

Associated ticket image display **prior** to EMD void:

```

WTDB*3<
SABRE TICKET RECORD
PNR:IGVJKH
TKT:0862845751956 ISSUED:07MAY2011AKL PCC:ABC1 IATA:12345678
NAME:MATHESON/CHASE MASTER
FOP:CHECK
CPN A/L FLT CLS DATE BRDOFF TIME ST F/B STAT
1 NZ 2 V 20MAY AKLLAX 2130 OK VAM1Y30 OPEN
2 NZ 1 V 28MAY LAXAKL 2130 OK VAM1Y30 OPEN

FARE NZD1820.00 TAX 20.00YR TAX 11.00IA TAX 28.00KK
TAX 43.40US TAX 7.40YC TAX 9.40XY
TAX 6.70XA TAX 3.40AY TAX 6.00XF
TOTAL NZD1955.30

COMM: .00

NONREF/NONEND/DATE CHANGES/PERMITTED/REROUTE NZD200
AKL NZ LAX671.80VAM1Y30 NZ AKL671.80VAM1Y30 NUC1343.60 EN
D ROE1.354566 XFLAX4.5

```

```

ASSOCIATED EMD: 0861820006023
                  0861820006024
                  0861820006025

```

Associated ticket image display **after** EMD void:

```

WTDB*3<
SABRE TICKET RECORD
PNR:IGVJKH
TKT:0862845751956 ISSUED:07MAY2011AKL PCC:ABC1 IATA:12345678
NAME:MATHESON/CHASE MASTER
FOP:CHECK
CPN A/L FLT CLS DATE BRDOFF TIME ST F/B STAT
1 NZ 2 V 20MAY AKLLAX 2130 OK VAM1Y30 OPEN
2 NZ 1 V 28MAY LAXAKL 2130 OK VAM1Y30 OPEN

FARE NZD1820.00 TAX 20.00YR TAX 11.00IA TAX 28.00KK
TAX 43.40US TAX 7.40YC TAX 9.40XY
TAX 6.70XA TAX 3.40AY TAX 6.00XF
TOTAL NZD1955.30

COMM: .00

NONREF/NONEND/DATE CHANGES/PERMITTED/REROUTE NZD200
AKL NZ LAX671.80VAM1Y30 NZ AKL671.80VAM1Y30 NUC1343.60 EN
D ROE1.354566 XFLAX4.5

```

- Sends a message to the carrier to change the EMD status to void in the **carrier's ticket database**

```

WEMD*8<
ELECTRONIC MISCELLANEOUS DOCUMENT RECORD
INV: CUST: PNR:IGVJKH
EMD:0861820006025 ISSUED:07MAY11 PCC:ABC1 IATA:12345678
NAME:MATHESON/CHASE MASTER FF:
NAME REF: TOUR ID:
FOP: CHECK
CPN A/L BRDOFF DATE AIR EXTRA
1 N/A AKLLAX N/A IN-FLIGHT SERVICES
2 N/A LAXAKL N/A IN-FLIGHT SERVICES

CPN SERVICE DETAIL BASE AMT
1 VIDEO GAMES NZD25.00
2 VIDEO GAMES NZD25.00

BASE AMT NZD50.00 EMD TTL NZD50.00
EQUIV AMT NZD50.00

AKL NZ X/LAX NZ AKL 50.00 END

ASSOCIATED ELECTRONIC TICKET NUM:
CPN ASSOCIATION
ET CPN - EMD CPN
1 1
2 2

```

```

STAT
VOID
VOID

```

- Logs the EMD void transaction to **PNR history**

```
*H
A7 MV 0861820006025-NZ *VOID* ABC1*AKP 1034/07MAY A
A7 MV 0861820006024-NZ *VOID* ABC1*AKP 1034/07MAY A
A7 MV 0861820006023-NZ *VOID* ABC1*AKP 1034/07MAY A
A7 MV 0861820006022-NZ *VOID* ABC1*AKP 1035/07MAY A
A7 MV 0861820006021-NZ *VOID* ABC1*AKP 1035/07MAY A
R- P
ABC1 ABC1*AKP 1744/06MAY11+
```

- The system logs the EMD void transaction to the **EMD audit trail**

```
DQB*EMD/D07MAY<
ABC1 07MAY11 EMD REPORT TRAVELTOURS
EMD NUMBER COMMISSION AGENT ACT
SINE TIME CURR AMOUNT
PNR-IGVJKH MATHESON/CHASE MASTER EMD
0861820006025 0 AKP 0807 CA NZD 50.00 V
PNR-IGVJKH MATHESON/CHASE MASTER EMD
0861820006024 0 AKP 0807 CA NZD 20.00 V
PNR-IGVJKH MATHESON/CHASE MASTER EMD
0861820006023 0 AKP 0807 CA NZD 20.00 V
PNR-IGVJKH MATHESON/PETER MR EMD
0861820006022 0 AKP 0807 CA NZD 20.00 V
PNR-IGVJKH MATHESON/PETER MR EMD
0861820006021 0 AKP 0807 CA NZD 20.00 V
```

- Adds the EMD to the **void list**

```
WV*<
0862845751977 78 WEST/A MNZSXS ABC1*ABV 1039/10MAY E
0862845751973 WEST/M MNZDRX ABC1*ABV 1017/10MAY*E
0861820006022 MATHE/P IGVJKH ABC1*AKP 1035/07MAY EMD
0861820006021 MATHE/P IGVJKH ABC1*AKP 1035/07MAY EMD
0861820006025 MATHE/C IGVJKH ABC1*AKP 1034/07MAY EMD
0861820006024 MATHE/C IGVJKH ABC1*AKP 1034/07MAY EMD
0861820006023 MATHE/C IGVJKH ABC1*AKP 1034/07MAY EMD
```

ADDITIONAL HELP AND REFERENCES

Additional quick references and interactive tutorials are available on the Web at <http://eservices.sabre.com/> under the Training menu. You may also find additional information in the *Format Finder*SM help system. Use these keyword combinations or formats in your Search request:

- Sell Air Extras